





**2**  
First Steenbras groundwater flows into the system



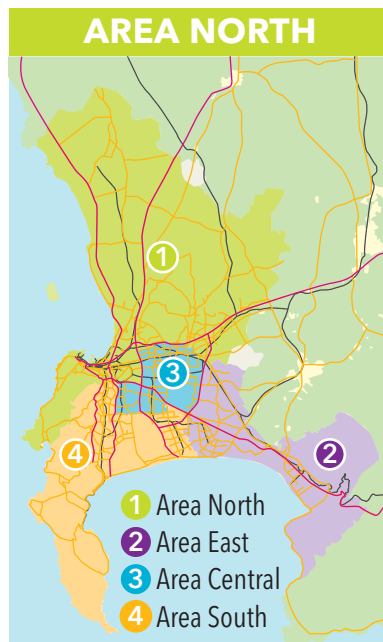
**3**  
A near-perfect "ideal" score for City Health clinics



**3**  
Cape Town is getting ready to welcome visitors



**4**  
Have your say about the City's climate change plan

**Bulking up water infrastructure:** In August, the City's Water and Sanitation team completed the complex upgrade of the 700 mm bulk water supply line feeding the Blaauwberg area in less than 24 hours. The work was necessary to improve the reliability of water supply to the area.

### Greenville housing project handover to beneficiaries

In September, the City and Garden Cities handed over the keys of 20 new state-subsidised houses to first-time homeowners in the third phase of the R74 million Greenville development.

Greenville is a partnership between the City, Province and the developer, Garden Cities. It forms part of a greater housing development, which will eventually provide some 4 000 Breaking New Ground (BNG), social housing, finance-linked houses and commercial opportunities.

In the R153 million first phase, 868 beneficiaries received homes. Phase 2, comprising 507 houses at a cost of R94 million, was completed in August. In the third phase 126 houses will be handed over later this year.

Greenville uses alternative building technologies such as the Australian-developed Benex block. This lightweight, thermally efficient block is easy to use during construction.

Garden Cities has been successful in training subcontractors from the community, who now employ their own teams and provide jobs.

- View and comment on the executive summary of the City's draft Human Settlements Strategy at [www.capetown.gov.za/haveyoursay](http://www.capetown.gov.za/haveyoursay).



**In-deed:** Nxangashe Nonkuthalo with the deed to her new house in the Greenville development.

### Draft informal trading plan for Dunoon

Residents have until 15 October to comment on the proposed draft informal trading plan for Dunoon. The trading plan is to provide dedicated informal trading opportunities and security of tenure for informal traders.

Changes in trading dynamics have triggered the need to review the current plan to address challenges and create an enabling, supportive and well-managed trading environment.

Proposed changes will address crime, bigger trading bays, and traders' ability to adhere to Covid-19 safety regulations.

The City recognises the economic contribution of informal trading, and its potential to create jobs.

To view and comment on the draft informal trading plan, go to [www.capetown.gov.za/haveyoursay](http://www.capetown.gov.za/haveyoursay) or visit the subcouncil 3 offices at Milner-ton municipal offices, 87 Pienaar Road, Milnerton, between 08:00 and 15:00 on weekdays.

## City services and facilities largely open

Most City services and facilities are functional, but there still are some constraints. Please interact online wherever you can.

Essential City services and facilities are open, although service is generally available at reduced levels because of the implementation of sanitation and social distancing protocols, and access may be restricted.

The exceptions are non-essential services, facilities where it is difficult to implement safety protocols, and facilities that remain closed in terms of national regulations.

Essential service facilities such as cash offices and walk-in centres, clinics, driving licence testing centres, housing offices, motor vehicle registration centres and solid waste drop-off facilities are mostly open.

Most libraries are open for drop-and-collect loans and are reopening SmartCape access under limited conditions.

Recreational facilities such as public open spaces – beaches, parks, camp sites and nature reserves – are open, but community halls, sportsfields and pools are not.

Many City-managed early childhood development (ECD) centres have reopened, but there are strict safety protocols in place.

Cemeteries are open, but in terms of national regulations, funerals are limited to 50 mourners and two hours.

#### Do business online, please

To reduce the need for face-to-face transactions at City facilities, the City encourages residents and businesses to engage and interact with it electronically as far as possible. Many City services, including account payments, licence renewals, rebate applica-

tions and building plan submissions, are available via e-Services on CityConnect at [www.capetown.gov.za](http://www.capetown.gov.za).

Apart from via e-Services, municipal payments can be made in various other ways:

- Online: Register with [www.easypay.co.za](http://www.easypay.co.za) or [www.paycity.co.za](http://www.paycity.co.za).
- EFT: Select the City as a bank-listed beneficiary. Use only your nine-digit municipal account number as reference.
- Retailers: Checkers, Pick n Pay, Shoprite, Spar and Woolworths accept payments.
- ATM: Contact your bank to add the City as an ATM beneficiary.

The City is doing all it can to address service backlogs such as pothole repairs, licence renewals and other service requests that arose during lockdown, but these will take time to clear.

- See pages 2 and 3 for more information on City services and facilities.

**Protect yourself and others**  
Keep your distance. Wear a mask.  
Wash your hands frequently.  
Avoid touching your face.  
Cough or sneeze with care, and safely dispose of the tissue.

Follow your City on:



[www.capetown.gov.za](http://www.capetown.gov.za)



[www.facebook.com/CityofCT](https://www.facebook.com/CityofCT)



[www.twitter.com/CityofCT](https://www.twitter.com/CityofCT)



[www.youtube.com/cctecomm](https://www.youtube.com/cctecomm)

### KORTLIKS

Noodsaaklike dienste en fasiliteite van die Stad is oop. Diensvlakke is egter meestal laer weens sosiale distansiering, en toegang kan beperk word.

Die meeste noodsaaklike diensfasiliteite soos betaalkantore en instapsentrums, klinieke, rybewys-toetsentrums, motorvoertuigregistrasiesentrums en vasteafval-aflaafasiliteite is oop.

Die meeste biblioteke is ook oop vir af-en-oplaai-kliënte, en beperkte SmartCape-toegang is weer beskikbaar. Ontspanningsfasiliteite soos strande, parke, kampeerterreine en natuurreserve is oop, maar nie

gemeenskapsale, sportvelde en swembaddens nie.

Om fisiese kontak te beperk, word inwoners en ondernemings aangemoedig om hulle transaksies met die Stad so ver moontlik elektronies af te handel.

Baie dienste, waaronder rekeningbetalings, lisensiehernuwings, aansoeke om kortings en die indiening van bouplanne, is beskikbaar onder e-Services op CityConnect by [www.capetown.gov.za](http://www.capetown.gov.za).

Afgesien van e-Services, kan munisipale betalings ook op 'n aantal ander maniere gedoen word, waaronder aanlyn en by 'n hele paar kleinhandelaars.

### KHAWUNDIBALISELE

Iinkonzo kunye nezibonelelo eziyimfuneko zeSixeko zivuliwe, nakuba iinkonzo zingasebenzi ngokuphel-eleyo jikelele ngenxa yemithetho yokuqelelana, kunokubakho ufikelelo olungephi ke kwiinkonzo.

Izibonelelo zeenkono eziyimfuneko ezifana ne-ofisi zekheshi kunye namaziko onokungena kuwo, iikliniki, amaziko ovavanyo lweelayisensi zokuqhuba, iiofisi zezindlu, amaziko abhalisa izithuthi kunye nezibonelelo zokulahla inkunkuma luvuliwe uninzi lwazo.

Izibonelelo zolonwabo ezifana neebhitshi, iipaki, iindawo zokunkampa kunye neendawo zolondolozo

ndalo zivuliwe, kodwa iiholo zoluntu, amabala ezemidlalo neepuli zisavaliwe. Ukwehlisa imfuno yeetransekshini zobuso ngobuso, iSixeko sikhuthaza abahlali kunye namashishini ukuba basebenze naso ngeendlela ze-elektroniki kangangoko kunokwenzeka.

Iinkonzo ezininzi zeSixeko, eziquka iintlawulo zeeakhawunti, ukuvuselelwa kweelayisensi, izicelo zembuyeko kunye nokungeniswa kweepiani zokwakha zifumaneka nge-e-Services (iinkonzo zeLetroniki) kumakhasi e 'City Connect' ku-[www.capetown.gov.za](http://www.capetown.gov.za).



**Well in hand:** A Law Enforcement officer using a hand-held device to issue a fine.

### Now there's a fine new City app

The City has developed a mobile application on hand-held devices that makes issuing of contravention and compliance notices, such as traffic fines, faster.

The application, which is being managed in-house, will be used by the Traffic Services, Metro Police and Law Enforcement departments.

The application can scan licence discs and driving licences, and has GPS technology for the correct allocation of notices by magisterial area.

The built-in camera also allows the officer to record digital evidence relating to the contravention, resulting in fewer disputes in court.

The Safety and Security Directorate currently has more than a 100 devices in operation that use the application, and the City intends to roll out 1 356 more devices.

### Pay, interact with the City online

The City's website offers a wide range of services and information, accessible from any mobile device. You can do the following:

- Check the status of City services and facilities reopening to the public
- Manage most transactions with the City, such as paying accounts, logging faults and service requests, and renewing licences
- Apply for rebates and relief
- Submit plans and applications
- Find tender and job opportunities, and bid for available City contracts
- Access mapping, geographic information system and open-data tools
- Learn about energy-efficient and water-wise, greener living
- Have your say

Now in-person visits to a City customer centre are seldom necessary. First check whether what you need isn't available online at [www.capetown.gov.za](http://www.capetown.gov.za).

### Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at [www.capetown.gov.za/subscribe](http://www.capetown.gov.za/subscribe).

CityNews Online is delivered every two weeks and includes updates on recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers and is also available at City libraries.

E-mail: [citynews@capetown.gov.za](mailto:citynews@capetown.gov.za)

Fax: 021 400 1260

Postal: PO Box 298,

Cape Town 8000



## The City is getting back to business and service excellence

The City of Cape Town is getting back to business to achieve the level of service delivery we are known for. The national lockdown and the limitations placed on municipalities have definitely had an impact on the way we have been able to provide services.

I am very thankful to the many City staff who were able to work during the lockdown, and who performed exceptionally well under difficult circumstances.

Under level-1 lockdown, the City has been working hard to catch up on the unavoidable backlogs. Our roads staff have completed nearly 5 000 pothole repairs; refuse collection has continued with fewer interruptions, the greening of our parks and open spaces has since resumed.

Since 1 June, the Transport Directorate

A message from the Executive Mayor, Dan Plato



has undertaken 4 647 pothole repairs, attended to 2 968 blocked stormwater catch pits, 1 219 flooding incidents and 1 152 missing stormwater covers or grids.

The national lockdown also caused a backlog with motor vehicle licensing and renewals. We were the first metro in South Africa to open our cash and licensing offices, doing our utmost to perform normal transactions and work through the backlog.

We completed more than 683 000 transactions, including vehicle licensing,

between June and September 2020. During a normal month, we do about 100 000 transactions. Yet in August, we processed more than 200 000 transactions, with our staff working into the evenings and over weekends to clear the backlog.

We have overcome the worst of the Covid-19 pandemic together, but we cannot become complacent. As we work towards rebuilding our economy and lives, continued recovery depends on all of us – our responsibility is not over. It is vital that we continue to take the necessary precautions.

Many Capetonians have been affected by the pandemic. Even though most industries have returned to operation, the need for assistance remains and we have filled the gaps wherever possible through the distribution of care packs and food relief. We are working hard to drive economic recovery,

and ask residents to work with us and support us in this drive.

While challenges remain, let us celebrate the victories along the way. One of these is the amazing recovery of dam levels. Thanks to smart resilience strategies, the collective efforts of more than four million residents and good winter rains, our dams are full for the first time in six years.

Let us continue our water-wise habits while consultations on tariffs and restrictions for the 2020/21 hydrological year (which runs from 1 November to 31 October) take place.

It has been a challenging six months, but I am proud of your resilience. Let us keep supporting and looking out for one another as we rebuild as #OneCityTogether.

– Executive Mayor Dan Plato

## Report theft and damage

Theft of, and damage to, City infrastructure is an expensive problem that hurts residents.

Please help curb illegal connections, vandalism and theft of City electrical and traffic signal infrastructure by reporting incidents or suspicious behaviour.

Over the lockdown, incidents of theft and damage to infrastructure such as street lighting and traffic signal power suppliers have increased. Between July and September 2020 alone, the City spent R2,2 million to replace and repair damaged and stolen electricity infrastructure.

Vandalism, theft and illegal connections often affect the most vulnerable residents – much of the expenditure was in Area South, which includes Mitchells Plain, Muizenberg, Philippi and Wynberg.

The City offers a reward of R5 000 to anyone who provides information that leads to an arrest, confiscation of stolen or illegal goods, or the return of illegal or stolen goods. This reward also applies to information leading to the arrest of people vandalising electricity infrastructure or installing illegal connections.

Theft of uninterruptible power supplies (UPSs) and batteries from City traffic signals,

which keep Cape Town's intersections operational during load-shedding, is widespread.

Over the past financial year, the City has spent R6 571 000 on the replacement of stolen UPS units and batteries.

During the lockdown period alone, there were 152 incidents – 73% of these were theft, and 27% acts of vandalism. The resultant repairs cost over R3 200 000.

Some of the most-targeted areas include Bellville, Grassy Park, Manenberg, Milnerton, Mitchells Plain, Nyanga, Parklands, Philippi, Somerset West, Strand, Strandfontein and the city centre.

The branding on the traffic signal batteries is "Vision" and "Royal".

- Report damage to City electrical infrastructure via SMS to 31220 or e-mail to [power@capetown.gov.za](mailto:power@capetown.gov.za). For anonymous tip offs on illegal activity, call 112 (toll-free from a cellphone), 107 from a landline, or 021 480 7700 for emergencies. Report damage and theft to traffic signals to the Transport Information Centre (TIC) on 0800 65 64 63. The TIC is available 24/7.

### Pothole backlog is being addressed

When the level-5 lockdown took effect in March, roads and stormwater services were not considered essential services according to national regulations. This meant that the City's Roads and Stormwater depots attended to emergencies only.

The lockdown also meant that depots could not prepare for winter by clearing storm drains, and wet roads are one of the key reasons why potholes form.

As the levels of the national lockdown have lowered, the staff numbers at depots have increased, and all staff are expected to return in the coming weeks to address the pothole repair backlogs.

There will be many potholes to fix. Between 1 July 2019 and 26 March 2020, the City's Transport Directorate attended to 17 415 potholes across town at a cost of over R43 million.



**Well, well, well:** The new Steenbras groundwater wellfield is controlled remotely.

### First Steenbras groundwater flows

Groundwater is a key part of the City's new water supply programme to diversify the mix of water sources available. The City started drilling at Steenbras during the drought, and the Table Mountain Group (TMG) aquifer is now producing its first yield at the Steenbras wellfield.

The TMG extends from Nieuwoudtville in the north, to Cape Agulhas in the south, and Port Elizabeth in the east, and is thought to contain the largest aquifer in the world. It is a significant water source, but requires deep drilling – one borehole is 710 metres deep.

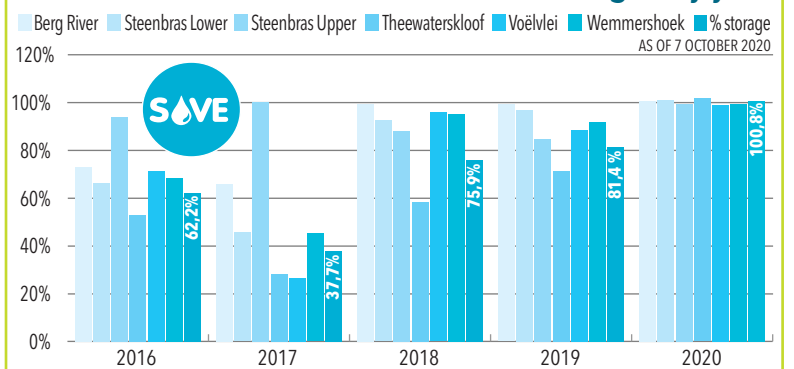
There are now eight completed pro-

duction boreholes, yielding almost 20 million litres per day. Drilling of a further four is under way, which will increase the yield to 30 million litres per day – the equivalent of a daily water supply for around 200 000 people using 125 litres of water per person per day.

The Steenbras wellfield was chosen for a potentially high groundwater yield, as well as being close to Steenbras dam so that the water can be pumped into the dam.

To protect the environment, the power cables, control cables and pipelines were buried. The wellfield is operated remotely via an automated system.

### Dam levels - individual dams and total storage - by year



## KHAWUNDIBALISELE

Sibuyela emsebenzini iSixeko saseKapa ukuze siphumeze inqanaba lokunikezwa kweenkonzo esaziwa ngako, utshilo uSodolophu weSiggqeba uDan Plato.

Abasebenzi abaninzi beSixeko abakwazileyo ukusebenza ngexa lokuma ngxi kweentshukumo basebenze kakhulu kakhulu phantsi kweemeko ezinzima.

Abasebenzi beSixeko basebenze nzima kakhulu ngeentsilelo kwinto yonke ukusuka kwimixuma endleleni ukuya kwilayisensi zezithuthi.

ISixeko kanaanalo sisebenzela ukuvusa uqoqosho, kwaye sicela abahlali ukuba basebenze nathi kwaye basixhase kweli phulo.

Sincede sinqande ukufakwa ngokungekho mthethweni kombane, ukonakalisa kunye nokwebiwa kweentambo zombane zeSixeko kunye neerobhothi ngokuxela ezi zehlo okanye ukuziphatha okukrokrisayo ku-112 (umnxeba ongahlawulelwayo kwiselula), u-107 kumnxeba wasendlini okanye ku-021 480 7700.

Imingxunya yezitsala manzi esibhozi iye yadlilwa kwidama iSteenbras kwaye ke ngoku likhupha phantse ama-20 ezigidi zeelitha ngemini. Ukudlilwa kweminye emine kuza kuqala, oko okuba kuza nama-30 ezigidi zeelitha ngemini.

## KORTLIKS

Die Stad Kaapstad is hard aan die werk om weer die diensleweringvlak te bereik waarvoor die munisipaliteit bekend is, sê uitvoerende burgemeester Dan Plato. Baie personeellede wat gedurende die inperkings kon aanhou werk, het ondanks die moeilike omstandighede uitstekend presteer.

Werknemers van die Stad werp alles in die stryd om agterstande op alle gebiede in te haal, van padherstelwerk tot voertuiglisensies.

Die Stad is ook besig met pogings om die ekonomie te herstel, en vra dat inwoners die munisipaliteit hierin ondersteun. Die vervanging en herstel van

beskadigde en gesteelde elektrisiteitsinfrastruktuur het die Stad tussen Julie en September 2020 alleen R2,2 miljoen uit die sak gejaag.

Help stop onwettige aansluitings, vandalisme en diefstal van die Stad se elektriese en verkeersein-infrastruktuur deur voorvalle of verdagte optrede aan te meld. Skakel 112 (tolvry vanaf 'n selfoon), 107 vanaf 'n landlyn, of 021 480 7700.

Agt boorgate wat rondom Steenbrasdam gesink is, lewer nou bykans 20 miljoen liter per dag. 'n Verdere vier gate word tans geboor, wat die opbrengs tot 30 miljoen liter per dag sal verhoog.

## An Ideal Clinic record for the City

The City's Health Department attained a special milestone when 79 out of 80 clinics achieved Ideal Clinic status. The Ideal Clinic programme is a national Department of Health initiative to improve the quality of primary health-care at public-sector clinics.

Twelve City clinics achieved platinum status, 45 gold, and 22 silver status. To achieve platinum status, a clinic must meet 90% of elements that affect direct service delivery and quality of clinical care to patients.

### Other achievements

The City also created overflow facilities at its clinics. These were necessitated by the Covid-19 outbreak, particularly the need to ensure social distancing and to prioritise Covid-19-related cases. At the same time, general service delivery to clients continued.

During the worst of the pandemic, the following measures were implemented to manage clients at City clinics:

- An improved appointment system to reduce time spent at a clinic
- A fast lane for family planning, immunisation, pregnancy tests, etc.
- Triage and screening of patients at entry points
- Telephonic contact to recall patients and close contacts of tuberculosis patients to discuss results



## Immunise, please

Due to Covid-19, the number of immunisations carried out at City clinics has dropped by 67%. This is worrying, as immunisation of children helps prevent diseases such as measles, polio, diphtheria and tuberculosis (TB).

Children typically receive 16 immunisations between birth and the age of 12, and 14 of these are administered in the first 18 months of their lives.

If not enough children are covered by the full immunisation schedule, this can result in the spread of these contagious diseases.

Parents might be hesitant to bring their children to the clinic due to the risk of Covid-19, but sticking to the immunisation schedule is essential.

# Ready for tourism's return

With interprovincial travel and limited international travel permitted, the Mother City is getting ready to again welcome visitors.



**Bubbling back:** The iconic Adderley Street fountain has been restored to its former glory after being shut down during the drought. The City will be feeding the fountain from the same underground springs that provide water to Green Point Urban Park and the biodiversity garden.

**T**ourism is vital for the local economy, having contributed more than R18 billion in 2018 alone. But the Cape Town tourism sector has lost millions in revenue during the national lockdown.

Now, the City and Cape Town Tourism (CTT) are preparing to receive visitors again, armed with a comprehensive tourism bounce-back strategy intended to instil visitor confidence and revive the tourism industry for a sustainable and resilient future. Here's a look at some of its components.

### Covid-safe stamp

CTT has secured the Safe Travels stamp from the World Travel and Tourism Council, and can now issue this designation to businesses such as the V&A Waterfront, who adhere to global health and safety guidelines. This will help encourage tourism.

### Financial relief

The City has helped more than 152 guest-houses and bed-and-breakfasts cut costs during the pandemic by offering rates relief to the value of R2,7 million.

### Eco-friendly travel

The Turlane survey in June 2020 recognised Cape Town as one of the world's best cities for eco-friendly, sustainable travel. Turlane, a travel company, rated hundreds of cities, and Cape Town made 41st place. The other African cities on the list are Nairobi (Kenya) and Marrakech (Morocco).

### New travel safety app

CTT has launched a new safety app called Nomola, which pinpoints a user's location, gives immediate access to an emergency operator to talk to, and despatches help.

The app, a free download from the CTT website, uses the phone's GPS location to

tell nearby responders where the user is.

Namola also provides educational information on health and safety.

### Cableway safety measures

The Table Mountain aerial cableway reopened on 1 September, with added safety measures. Only 26 passengers are admitted per ride, everyone must wear a mask, and the car is sanitised after every ride.

The company has also introduced a service for hikers to descend the mountain safely from the top station on Saturdays and Sundays between 08:00 and 15:00. Tickets are available online or at the top station.

### Red bus back on the road

The City Sightseeing open-top red bus is also back in business. All bus staff have received extensive training regarding Covid-19, and preventative measures have been introduced.

## Event permits available again

National regulations now allow for gatherings with limited participants, so the City's Events Permit Office is ready to process permit applications.

Events with more than 200 attendees or that require infrastructure need to apply for permits.

The City has compiled a document based on the Disaster Management Act and national directives to guide event organisers through the application process.

Event organisers will be required to comply with hygiene, health and safety protocols. Hand-sanitising, social distancing and mask-wearing practices will be monitored at all events, including those with 250 people indoors and 500 people outdoors.

- For more information, visit <http://www.capetown.gov.za/events/>.

## Most trusted metro

Having earlier been named the most sustainable metro in South Africa by Ratings Afrika, the City has now also been rated as the country's most trusted metro.

Consulta's latest Citizen Satisfaction Index, which measures residents' trust and satisfaction in their municipalities, has awarded the City this rating for the seventh consecutive year.

Cape Town recorded a score of 66,0 out of a possible 100 – an improvement on its 2019 score of 64,1. It is also more than 10 points above the average score of 55,7. The City scored the highest trust rating of 72,0 out of 100 – 8,6 points above the average.

The report notes that "Cape Town has the smallest gap (-5,5) between what citizens expect and what they perceive in terms of actual delivery".

## More than 50 libraries open with limited service

Another 24 City libraries are now open for the drop-and-collect service, bringing the total to 54 as part of the gradual reopening.

- **Drop:** Patrons can drop returned library material at the drop zone, by following the social distance demarcation and notices.
- **Collect:** Patrons can submit a request via e-mail or telephone, to be collected after two days or sooner, depending on workload and communication.
- **Walk-in request:** Patrons can visit the library and request items, which will be provided there and then, if possible.

Patrons can borrow 20 items at a time for 30 days. Any person entering a library will be screened, and patrons must wear a mask, sanitise their hands and adhere to social distancing rules.

Since 5 October, some libraries have started allowing a limited number of students in for two-hour study sessions on a first-come first-served basis. Access to the internet via the SmartCape system

is also provided, limited to a 45-minute session per user – also on a first come, first served basis.

Student numbers are limited to what can be accommodated in terms of the level-1 regulations. Three study sessions are allowed per day, with 15 minutes between sessions to allow for cleaning and sanitising of surfaces. Sessions are from 09:00 to 11:00, 11:15 to 13:15 and 13:30 to 15:30.

Library halls are being used to quarantine returned materials, so the available space in libraries is extremely limited.

The Athlone, Bloubergstrand, Brooklyn, Camps Bay, Goodwood, Heideveld, Langa, Lotus River, Nazeema Isaacs, Observatory, Ravensmead, Rocklands, Rondebosch and Somerset West libraries are closed due to vandalism, or for repairs and maintenance.

- See <http://www.capetown.gov.za/libraries> for more information.

## Help us win ...

The World Travel Awards are an important showcase for Cape Town, which is competing in the following categories:

- World's Leading City Break Destination 2020
- World's Leading City Destination 2020
- World's Leading Festival & Event Destination 2020
- World's Leading Tourist Attraction 2020: Table Mountain, South Africa
- *Make a difference and go to [www.worldtravelawards.com/vote](http://www.worldtravelawards.com/vote) before midnight on 25 October to cast your vote for your city.*

## KORTLIKS

Die landwyse inperking het die Kaapstad-toerismesektor egter miljoene rande in inkomste gekos. Maar met 'n omvattende toerismeherstelstrategie maak die Stad en Kaapstadtoerisme nou gereed om weer besoekers te ontvang.

Meer as 50 Stadsbiblioteke is weer oop en lewer 'n beperkte diens. Die meeste lewer 'n af-en-oplaaidiens, waar kliënte 20 items op 'n slag vir 30 dae kan uitneem. Party biblioteke het ook 'n beperkte getal studente vir studiesessies van twee uur begin toelaat, en bied ook toegang tot die internet.

Die Stad se gesondheidsdepartement het 'n spesiale mylpaal bereik toe 79 van sy 80 klinieke Ideale Kliniek-status verkry het. Die Ideale Kliniek-program is 'n inisiatief van die nasionale gesondheidsdeparte-

ment om die gehalte van primêre gesondheidsorg by staatsklinieke te verbeter. Twaalf Stadsklinieke het platinumstatus losgeslaan, 45 goud en 22 silwer.

Die getal inentings by die Stad se klinieke het weens Covid-19 met 67% afgeneem. Inenting van kinders help voorkom siektes soos masels, polio, witseerkeel en tuberkulose (TB). Dis te verstaan dat die Covid-19-risiko ouers huiwerig maak om hulle kinders kliniek toe te bring, maar dit is nietemin noodsaaklik om by die voorgeskrewe inentings te hou.

Nadat Ratings Afrika die Stad vroeër as die volhoubaarste metro in Suid-Afrika aangewys het, pryk die munisipaliteit nou ook boaan Consulta se jongste indeks van burgertevredenheid as die land se betroubaarste metro.

## KHAWUNDIBALISELE

Lubaluleke kakhulu ukhenketho kuqoqosho lwengingqi, lufake iibhiliyoni ezingaphezulu kwezili-R18 ngo-2018 – kodwa ke icandelo lokhenketho eKapa lilahlekelle zizigidi kwingeniso ngexa lokuma ngxi kweentshukumo.

iSixeko kunye noKhenketho lwaseKapa (City and Cape Town Tourism) (CTT) ke ngoku balungiselela ukwamkela iindwendwe kwakhona, bexhobe ngesicwangciso sokubuyisa ukhenketho.

Angaphezulu kwama-50 amathala eencwadi eSixeko avuliweyo ngoku, kodwa ke iinkonzo zimiselwa umda. Uninzi lwezi nkonzo lolokubuyisa kunye nokuthatha iincwadi, apho abantu banokuboleka iincwadi ezingama-20 ngexesha iintsuku ezingama-30. Amathala eencwadi athile aqalile ukuvumela inani

elinyiniweyo labafundi ukuba bangene kumathala eencwadi iiseshoni zokufunda zeeyure ezimbini, ngokunjalo nofikelela kwi-intanethi.

Ngexa yeCovid-19, ugonyo olwenziwe kwiikliniki zeSixeko lwehle ngama-67%. Ukugonywa kwabantwana kunceda ukuthintela izifo ezifana nemasisi, ipoliyo, isifo sokubola komqala nesifo sephepha (tuberculosis) (TB). Banokuthandabuza ukuzisa abantwana babo ekliniki abazali ngenxa yengozi yeCovid-19, kodwa ke kubalulekile ukuyigcina ishediyuli yogyonyo.

Emva kokuxelwa njengeyona metro izinzileyo eMzantsi Afrika yi-Ratings Afrika, iSixeko sithathwa njengeyona metro ithenjweyo eMzantsi Afrika kuMlinganiselo wokuNeliseka kwabeMi we-Consulta.



### See the climate change plan

Residents are invited to comment on the City's draft Climate Change Strategy. It outlines the actions necessary to reduce greenhouse gas emissions and become carbon-neutral, while also adapting to the negative economic, environmental and social impacts of climate change.

Climate change will have an impact on food, water and job security, flooding, heat stress and ecosystem degradation. Moreover, there's the risk of loss of international market access due to the carbon intensity of Cape Town's products and services.

The City is also developing a Climate Change Action Plan to become carbon-neutral by 2050. This is part of the City's commitment to meet the Paris climate agreement goals of limiting global warming to below 1,5 °C.

• To view the strategy and comment - before 30 October - visit [www.capetown.gov.za/haveyoursay](http://www.capetown.gov.za/haveyoursay).

## Road and walkway improvements

### The City has invested in better transport infrastructure.

The upgrade of Bosmansdam Road between Koeberg Road and Montague Drive, which started in November 2019, is complete. This stretch of road now has two dual carriageways, and upgraded sidewalks and a median.

The first phase, completed in 2019 at a cost of R43 million, was the construction of the eastbound two-lane carriageway, which gave the transport link the capacity needed for two lanes in each direction.

The City and private partnerships have invested over R60 million in both the first and second phase of upgrades and rehabilitation. The City has invested R20 million in the latest rehabilitation stage of this project.

With this improvement, access to this emerging commercial and industrial zone is greatly improved. The new road also boasts solid pavement structures, durable road surfaces and pedestrian comfort.

The City thanks road users for their patience over the construction period.

#### Walkways in Durbanville, Fisantekraal

Since July 2019 to date, the City has constructed nearly 17 km of the planned 24 km new routes for pedestrians and cyclists in the Fisantekraal and Durbanville areas.

Footpaths in the Morningstar area have been completed, with the creation of walk-



**Beating the Bosmansdam bottlenecks:** The upgrade of Bosmansdam Road between Koeberg Road and Montague Drive, which started in November 2019, is now complete.

ways traversing four public parks in central Durbanville and Nerina in progress.

Work on the existing informal footpaths in four public parks in central Durbanville and the Nerina neighbourhood is nearing completion. The parks are close to Koeberg Road, and many people walk through these public open spaces on their way to and from work.

The current informal footpaths become muddy and dangerous during winter. Asphalt are being used to turn these into

formal footpaths of 1,8 m wide, covering a distance of 800 m.

Up to 47 men and women from the Morningstar and Fisantekraal areas are temporarily employed through this contract. Another three local subcontractors are also providing goods and services to the City's main contractor.

These job opportunities and subcontracting tenders provide much-needed assistance to households and entrepreneurs in need of an income.

### Nature reserve scofflaws fined

In September, nature conservation officials from the Marine and Environmental Law Enforcement Unit fined a group of 4x4 drivers for making a braai fire on the dunes at the Witzands aquifer nature reserve near Atlantis.

The visitors were allowed to stay on in the reserve after they had removed their braai apparatus.

Making an open fire in any City reserve is prohibited. It is indicated as such on signboards at the entrance to all City reserves. In terms of the Public Parks By-law, a person entering a public park or nature reserve must observe and comply with all notices displayed.

The City is responsible for conserving Cape Town's unique biodiversity and ensuring that visitors enjoy its natural environment and reserves in a safe and responsible manner.

• Please report illegal activities to the City's emergency call centre on 021 480 7700.

### No permit, no fireworks displays

The City no longer provides sites for firework displays, and people wishing to host such displays must apply to SAPS for a permit to do so.

Applications should be e-mailed to [capetown.explosives.cmd@saps.gov.za](mailto:capetown.explosives.cmd@saps.gov.za). Copy in Ignatius Smart, the City's head of Fire and Life Safety, at [Ignatius.smart@capetown.gov.za](mailto:Ignatius.smart@capetown.gov.za).

• Report the illegal sale or use of fireworks to the City on 107 (landline) or 021 480 7700 (cellphone).

### City's business expansion and retention initiative in Atlantis

At a meeting with the Atlantis Industrial Initiative in September, the City launched its business expansion and retention programme.

This entails surveying businesses to determine how the City can help them recover from the lockdown and identify opportunities to build a stronger, more resilient future.

Local businesses are vital for job creation and retention, as well as investment. Between 60% and 80% of new jobs are created through the growth of exist-



ing businesses. Local business accounts for 70% of investments in Cape Town's economy, and creates opportunities for start-ups.

At the meeting, the City's Economic Action Plan (EAP) was discussed. This is the

City's economic response and contingency plan for the short-term crisis following the various stages of lockdown.

The EAP comprises a response stage, adaptation and recovery, as well as stabilisation. The recovery plans entail enhancing business retention efforts, and making it easier for expansion and investment to resume. It also aims to equip businesses for new ways of working, and using the City's sectoral support approach to identify and exploit sectoral opportunities emerging from the crisis.

### Multinational Roche expands

In February 2020, the world's largest biotech company, Roche, entered into a long-term lease in the Brackengate 2 business park in Cape Town and begun construction on its new Roche Diagnostics office.

The new building contains a laboratory, biotech production facilities and office space.

The company is now considering expanding on an adjacent plot. This attests to their confidence in Cape Town as a leading health tech hub on the continent.

Roche will invest an estimated R700 million in its regional expansion and plans to employ about 300 people in the next three years

## KORTLIKS

Inwoners word genooi om kommentaar te lewer op die Stad se konsepstrategie oor klimaatsverandering. Die strategie beskryf die nodige stappe om kweekhuisgasvrystellings te verminder en by die negatiewe ekonomiese, omgewings- en sosiale impak van klimaatsverandering aan te pas. Gaan voor 30 Oktober na [www.capetown.gov.za/haveyoursay](http://www.capetown.gov.za/haveyoursay) om die konsepstrategie te lees en kommentaar te lewer.

Die opknapping van Bosmansdamweg tussen Koebergweg en Montaguerylaan, wat in November 2019 begin het, is klaar. Hierdie stuk pad spog nou met twee dubbelpaaie sowel as opgeknapte sygaardjies en 'n verkeerseiland. Die Stad bedank padgebruikers vir hulle geduld gedurende die konstruksiewerk.

Die Stad het sedert Julie 2019 byna 17 km van die beplande 24 km nuwe paaie vir voetgangers en fietsryers in die omgewing van Fisantekraal en Durbanville aangelê.

By 'n vergadering in September met die Atlantis-nywerheidsinisiatief het die Stad sy program vir sake-uitbreiding en -behoud bekend gestel om onderneemings van die inperking te help herstel en geleentheid te identifiseer om 'n sterker, veerkragtiger toekoms te bou.

Roche, die grootste biotegnologiemaatskappy ter wêreld, sal 'n geskatte R700 miljoen in sy bedrywighede in Kaapstad belê, en beplan om sowat 300 mense in diens te neem.

## KHAWUNDIBALISELE

Bayemenywa ukuba banike izimvo abahlali ngeSicwangciso soTshintsho lweMozulu esiyilwayo seSixeko, esichaza amanyathelo ayimfuneko ukwehlisa ukukhutshwa kwegesi zekhabhon diokside kunye nokuziqhelanisa neempembelelo ezimbi zoqoqosho, okusingqongileyo nezasekuhlaleni. zotshintsho lwemozulu.

Ukujonga isicwangciso soyilo kunye nokunika izimvo yiya ku-[www.capetown.gov.za/haveyoursay](http://www.capetown.gov.za/haveyoursay) phambi kowama-30 Oktobha.

Kugqityiwe ukulungiswa kwe-Bosmansdam Road phakathi kwe-Koeberg Road ne-Montague Drive, okuqale ngoNovemba 2019. Le ndlela ngoku ineendlela ezimbini eziya kumacala ohlukeneyo

etrafiki kunye neendledlana zokuhamba ecaleni nombindi. ISixeko sibulela abasebenzisi bendlela ngomonde wabo ngeli thuba lokwakha.

Ukusukela ngoJulayi ka-2019 ukuza kuthi ga ngoku, iSixeko sakhe phantse iikhilomitha ezili-17 kwezingama-24 ezicetyiweyo zeendledlana ezintsha zabantu abahamba ngeenyawo nabakhweli bhayisekile kwimimandla ye-Fisantekraal ne-Durbanville.

Kwintlanganiso nePhulo loShishino lase-Atlantis ngoSeptemba, iSixeko sazisa inkqubo yoLwando koShishino nokuGcina ukunceda amashishini avuke ekumeni ngxi kwentshukumo kunye nokuchonga amathuba okwakha ikamva eliqinileyo nelomelela ngokukhawuleza.

## CITY OF CAPE TOWN AND AREA NORTH CONTACT NUMBERS

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E-mail ..... [accounts@capetown.gov.za](mailto:accounts@capetown.gov.za)  
..... [contact.us@capetown.gov.za](mailto:contact.us@capetown.gov.za)

**Alcohol and drug helpline (24/7)**  
Tel ..... 0800 HELP 4 U (0800 435 748)

**Anti-corruption & fraud hotline**  
Tel (anonymous, toll-free) .. 0800 323 130

**Cable theft**  
All-hours tel ..... 0800 222 771

**Public transport (toll-free)**  
Information centre ..... 0800 656 463  
Dial-a-Ride ..... 0800 600 895

**Drought and water**  
[www.capetown.gov.za/thinkwater](http://www.capetown.gov.za/thinkwater)  
**Report and track faults**  
[www.capetown.gov.za/servicerequests](http://www.capetown.gov.za/servicerequests)  
**e-Services**  
[www.capetown.gov.za/eServices](http://www.capetown.gov.za/eServices)  
**Contact the City**  
[www.capetown.gov.za/contacts](http://www.capetown.gov.za/contacts)  
**Budget**  
[www.capetown.gov.za/budget](http://www.capetown.gov.za/budget)  
**Tariffs**  
[www.capetown.gov.za/tariffs](http://www.capetown.gov.za/tariffs)  
**Policies and by-laws**  
[www.capetown.gov.za/policies](http://www.capetown.gov.za/policies)  
**Council matters**  
[www.capetown.gov.za/council](http://www.capetown.gov.za/council)

**AREA NORTH CONTACT DETAILS**  
Acting Director: Urban Management  
**Luzuko Mdunyelwa**  
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**Subcouncil 1**  
Tel ..... 021 444 6037

Cnr Grosvenor and Hermes Avenue, Saxonsea, Atlantis  
**Subcouncil 2**  
Tel ..... 021 444 7521/0675  
Municipal offices, Brighton Way, Kraaifontein  
**Subcouncil 3**  
Tel ..... 021 444 4862

Municipal offices, Royal Ascot, Bridle Way, Milnerton  
**Subcouncil 7**  
Tel ..... 021 444 0689  
Municipal offices, Oxford Street, Durbanville  
**Subcouncil 15**  
Tel ..... 021 444 9797  
Pinelands Training Centre, St Stephens Road, Central Square, Pinelands  
**Subcouncil 16**  
Tel ..... 021 487 2055  
11th floor, 44 Wale Street, Cape Town

